



STROUD DISTRICT COUNCIL

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 www.stroud.gov.uk

Performance Monitoring Report: Housing Committee

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| Date of Meeting | Monday, 16th May 2022 | |
| Attendees | Members: Lindsey Green & Laurie Davies Officers: Keith Gerrard, Joe Gordon, Rachel Brain, Helen Scullard, Alison Fisk, Maria Hickman, Pippa Stroud, Cate James-Hodges | |
| Performance Update (See report below/attached) | | |
| Council Plan Priorities (see performance management system) | Summary: | Progress & RAG Status |
| | Action Plans: | 7 On Target |
| | See detailed report below. | 0 Not started |
| | Actions where no information has been provided will be highlighted | 0 Overdue |
| | | 1 Completed |
| Council Plan Performance Indicators or Milestones (see performance management system where applicable) | Summary: | Progress & RAG Status |
| | Milestones: | 3 On Target |
| | | 1 Not started |
| | | 0 Overdue |
| | Performance Indicators: | 2 Completed |
| | | 22 On Target |
| | 0 Not Started | |
| | | 0 Overdue |
| Reports being presented to this Committee associated with Council Plan: | | |
| Service Area Indicators (not covered in Council Plan) | | |
| Risks | Corporate Risk Register presented to Audit & Standards Committee. List any relevant Service specific risks. | |

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| Relevant finance issues | See Q4 Budget monitoring report |
| Any other service issues considered at the meeting (eg staffing / resources) | |
| Follow up (any issues for consideration at the next meeting) | |

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| Any issues of significant concern to be reported to Audit and Standards |
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| Any actions/recommendations for the Committee |
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| Report submitted by | Councillor Lindsey Green & Laurie Davies |
| Date of report | 16 May 2022 |




Please complete and return to the Democratic Services ASAP for circulation to the Committee







Report On: Action Plans, Milestones & Indicators

Filter By: Cross Cutting Plans, **Plan Name:** Housing Committee Monitoring Report Housing Quarterly 21/22


Action Plans, Milestones & Indicators (30)

CW2: Affordable homes: Build affordable, energy efficient homes and deliver high quality services for all tenants by investing in the renovation of existing council homes and meet a range of housing needs for those who experience disadvantage and creating a culture of tenant engagement and empowerment.



| | Action Required / Description | Deadline | Lead Officer | Status | Last Monitored | Comments |
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| CW2.1 | Deliver new affordable homes across the District, through planning policy and work with partners including community-led housing groups, housing associations and via our own New Homes Programme, which will deliver EPC-A rated properties in line with our Strategy for New Council Homes 2020-2024. | 31/03/2024 | Pippa Stroud | On Target  | 11/04/2022: Quarter 4 | 11/04/2022: Quarter 4: New local plan policies, underpinning the delivery of new affordable homes on market housing sites, have been drafted and consulted upon as part of the emerging new local plan. The Examination In Public for the plan is due during 2022; we are currently awaiting confirmation of the date for this. |
| » CDPCW2.1a | Number of new affordable Council homes completed p.a. | N/A | Alison Fisk | Target: 12 Actual: 12 | | |
| » CDPCW2.1b | Number of new affordable homes completed p.a. by partners | N/A | Pippa Stroud | Target: 120 Actual: | March | Annual figures not available until July 22 |
| CW2.2 | Invest £30m over the next 5 years to repair, maintain and invest in current council housing stock and bring empty council homes back into use as soon as possible. | 31/03/2026 | Joe Gordon | On Target  | 20/04/2022: Quarter 4 | 20/04/2022: Quarter 4: Works to 419 properties was undertaken in 2021/22 compared to 214 in 2020/21. Good progress is being made to reduce the backlog of empty properties arising as a result of the pandemic. |
| » CW2.2.1 | A rolling 5-year investment plan is agreed (as part of the MTFP) • Quarterly actual delivery tracks 5-year investment plan | 31/03/2026 | Joe Gordon | Completed  | N/A | 22/03/2022: Quarterly monitoring will be reported at Housing Committee |
| » CDPCW2.2a | Spend per council property in upper quartile compared with peers | N/A | Joe Gordon | Target: Actual: | | |




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| » CDPCW2.2b | Empty property (void) ready to let turnaround time in upper quartile compared with peers | N/A | Joe Gordon | Target: Actual: | | |
| CW2.3 | Prioritise the prevention of homelessness by delivering the Next Steps Accommodation Programme and invest in temporary accommodation and specialist support, including working with partners countywide to develop the specialist housing and support needed. | 31/03/2024 | Pippa Stroud | On Target  | 11/04/2022: Quarter 4 | 11/04/2022: Quarter 4: Investment in temporary accommodation: February Full Council gave consent for the grant funding of temporary accommodation in the form of the purchase and conversion of the former Ministers' House in Stroud by Gloucester City Homes. A grant agreement is currently being drawn up so that the funding can be transferred to Gloucester City Homes for the purchase. In the meantime, Gloucester City Homes has submitted a change of use planning application to allow the conversion works required. |
| » CW2.3.1 | Financial investment in support and temporary accommodation (C) | 31/03/2024 | Pippa Stroud | On Target  | N/A | 22/03/2022: Council consent received to grant fund Gloucester City Homes to purchase a vacant property for conversion to temporary accommodation. |
| » CDPCW2.3a | Increase the number of homeless cases prevented by 25% p.a. | N/A | Pippa Stroud | Target: Actual: 62 |  | |
| » CDPCW2.3b | Reduce the number of households in temporary accommodation after 56 days by 25% pa | N/A | Pippa Stroud | Target: Actual: 49 |  | |
| CW2.4 | Provide more opportunities for resident involvement in housing decisions through delivery of the Charter for Social Housing Residents and our continuing commitment to build on resident involvement opportunities. | 31/03/2023 | Helen Scullard | On Target  | 21/04/2022: Quarter 4 | 21/04/2022: Quarter 4: We have held several participation events for tenants which have attracted new people interested in becoming involved. When we send out our STAR tenant satisfaction survey, which will include information on how tenants can become involved in a variety of ways to comment, challenge and monitor our services. |
| » CW2.4.2 | Cross service tenants' scrutiny panel established with half yearly report to HC on work programme delivery. | 30/12/2022 | Helen Scullard | On Target  | N/A | 21/04/2022: We invite tenants to participate in monitoring our work and will recruit additional tenant engagement resource to assist tenants in this process so they are informed and confident to able to comment, asses and influence the work of the service |



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| » CDPCW2.4a | 80% of tenants are satisfied with the training they receive | N/A | Helen Scullard | Target: Actual: | March | Results of a recent survey will be available in Q1 2022/23 |
| » CDPCW2.4b | 80% of tenants are satisfied with the quality and relevance of SDC tenant events they attend | N/A | Helen Scullard | Target: Actual: | March | Results of a recent survey will be available in Q1 2022/23 |
| » CDPCW2.4c | 10% increase in the overall number of tenants engaged, including all consultation events, scrutiny panels and performance management activity. Baselines to be confirmed | N/A | Helen Scullard | Target: Actual: | February | February has shown interest from 3 tenants, 2 from general needs and one from independent living |
| » CDPCW2.4d | Increase the number of tenants engaged who are under 30 years old, including all consultation events, scrutiny panels and performance management activity. Baselines to be confirmed | N/A | Helen Scullard | Target: Actual: | March | Q1 baseline data will be reported when available |

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| CW2.5 | Continue to invest and deliver the programme to modernise our Independent Living homes for older people. | 31/03/2026 | Alison Fisk | Completed  | 21/04/2022: Quarter 4 | 21/04/2022: Quarter 4: ILMP plan delivered for 2021/22 on time and within budget |
| » CDPCW2.5 | Number of Independent Living Schemes modernised | N/A | Alison Fisk | Target: 2 Actual: 2 | | |


EC3: Sustainable Construction and Retrofit: Work with partners to retrofit our council housing stock and other public sector buildings, and investing in the skills and capacity in the local economy so all buildings across the district can become energy efficient

| Code | Action Required / Description | Deadline | Lead Officer | Status | Last Monitored | Comments |
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| EC3.1 | Agree a costed plan to retrofit all council homes as necessary and begin the first phase of delivery to realise optimum emission reductions and achieve an average Energy Performance Certificate (EPC) rating C across all council homes by 2030. | 31/03/2024 | Joe Gordon | On Target  | 20/04/2022: Quarter 4 | 20/04/2022: Quarter 4: All properties requiring improvement have been identified. Works are progressing in accordance with the investment plans. |
| » EC3.1.1 | Agree an investment plan to retrofit council homes | 31/03/2023 | Joe Gordon | Completed  | N/A | This plan has been agreed. |
| » CDPEC3.1 | Number of homes retrofitted each year (Average 470 / year) | N/A | Joe Gordon | Target: Actual: | | Programme's have been developed and delivery will commence in early April 2022 |
| » CDPEC3.1(C) | Tonnes of carbon saved through council home retrofit i) cumulative since April 2019, ii) in previous quarter | N/A | Joe Gordon | Target: Actual: | | Programme's will commence in early April 2022. The retrospective collation of data requires significant resource as the process is manual. We will initially report on saving within the current programme, and report on previous years as resource becomes available to collate the data. |

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| EC3.3 | Develop partnerships, provide advice, and support local action to help private home owners and businesses meet the retrofit challenge (CN2030 BE2, BE7 and BE8) | 31/03/2023 | Rachel Brain | On Target  | 12/04/2022: Quarter 4 | <p>12/04/2022: Quarter 4: There is currently no local authority services for business retrofit but we have partnerships with:</p> <ul style="list-style-type: none"> - Gfirst whose Growth Hub services advise on "resource efficiency" - training for business carbon management -S. Wye - T2030 technical support and part funding to leverage private investment. The latter offers practical help and technical support for retrofit. This project has a fixed term due to reliance for EU funds. -The Warm and Well partnership continue to service the "Vulnerable" and poorest performing properties. <p>These services are expected to become very pressured in light of socio-economic context. The new Innovate to Renovate partnership (same bodies as Warm and Well) is involved in capacity building work to put in foundations that will enable future local authority led "front door" services to domestic retrofit.</p> |
| » EC3.3.1 | Annual reporting on capacity to service the district's businesses and homes with support for retrofit. Baseline drawn from the first annual report due Feb 2022. | 31/03/2022 | Rachel Brain | On Target  | N/A | 12/04/2022: 5 local authority carbon reduction officers on Innovate 2 Renovate steering group £215k capacity building funds. |
| » EC3.3.2 | Establish a working group to consider Retrofit Centre for Excellence and establish aims, objectives and identified projects (working group in place Summer 2022, work plan identified by Jan 2023). | 30/01/2023 | Rachel Brain | Not Started  | N/A | |
| » CDPEC3.3 | Number of successful projects and schemes in the district to help private home owners and businesses meet the retrofit challenge | N/A | Rachel Brain | Target: Actual: | | |

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| » CDPEC3.3a(C) | Number of enquiries to Warm & Well Advice line | N/A | Maria Hickman | Target: 100 Actual: 299 |  | March | Delivery on track new partnership agreement signed and delivery contract extended for a further 2 years Full W&W quarterly report can be found here https://www.stroud.gov.uk/environment/energy-efficiency/affordable-warmth-strategy |
| » CDPEC3.3b(C) | Number of measures installed through Warm & Well Scheme | N/A | Maria Hickman | Target: 18 Actual: 17 |  | March | installation of measures continues with successful bid project delivery Full W&W quarterly report can be found here https://www.stroud.gov.uk/environment/energy-efficiency/affordable-warmth-strategy |

EC6: Renewable energy: Increase the proportion of energy generated by renewable sources in the district and work on decarbonizing existing networks.

| Code | Action Required / Description | Deadline | Lead Officer | Status | Last Monitored | Comments |
|-----------------------|---|------------|--------------|---|-----------------------|--|
| EC6.4 | Deliver key low carbon demonstrator projects, including a project for 7 homes in Draycott, Cam. | 31/03/2023 | Joe Gordon | On Target  | 20/04/2022: Quarter 4 | 20/04/2022: Quarter 4: The project is due to commence with the financial year 22/23. |
